

Quality Policy

Quality in processes and products is key to the future of the Organisation. It should be understood as the set of actions carried out to meet the requirements of interested parties.

Aware of the importance of quality for our activity, the Management of Dibal, S.A. makes the following commitments:

- To promote and guarantee the development and implementation of the Quality Management System, which is available to all employees.
- To provide the material and human resources necessary to implement and maintain the Quality Management System.
- To comply with all the legal and regulatory requirements that affect our activity and which are set out in the QMS.
- Comply with customer requirements and continuously improve the effectiveness of the Quality Management System.
- To periodically review the Quality Policy to guarantee its continuous adaptation to the aforementioned points.

For this task to be successful, the participation of all the staff is essential, for which different communication channels have been created to ensure the optimum use of the potential, capacity and skills of all DIBAL employees. These channels are also used to disseminate DIBAL's Quality Policy to all staff.

In order to maintain the adequacy of the Quality Management System, continuous improvement procedures have been created to detect, review and subsequently correct weak points and take advantage of opportunities for improvement.

The annual Quality Management System Review by Management generates a series of QMS Objectives, the progress and fulfilment of which is reviewed by Management.

The Quality Committee, to which Management belongs, meets regularly to review quality-related tasks and compliance with stakeholder requirements.



Mr. Juan Román

Managing Director